

This form is to be used when returning goods to Infinity Motorcycles Online, not for goods bought in store. All returns must be accompanied with this completed returns form. **See returns process below.**

|       |             |               |
|-------|-------------|---------------|
| Name: | Contact No: | Order Number: |
|-------|-------------|---------------|

Item(s) Description:

| Reason for return:                                  | Refund                   | Exchange                 | Exchange for / description |
|-----------------------------------------------------|--------------------------|--------------------------|----------------------------|
| <input type="checkbox"/> Item doesn't fit           | <input type="checkbox"/> | <input type="checkbox"/> |                            |
| <input type="checkbox"/> Received incorrect item    | <input type="checkbox"/> | <input type="checkbox"/> |                            |
| <input type="checkbox"/> Ordered incorrect item     | <input type="checkbox"/> | <input type="checkbox"/> |                            |
| <input type="checkbox"/> Ordered more than one size | <input type="checkbox"/> | <input type="checkbox"/> |                            |
| <input type="checkbox"/> Poor quality/faulty        | <input type="checkbox"/> | <input type="checkbox"/> |                            |
| <input type="checkbox"/> Other                      | <input type="checkbox"/> | <input type="checkbox"/> |                            |

If you were logged in when you placed your order, you can arrange a return via our website if you have an online account with us. In the **'My Account'** section where you can view your **'Order History'** you can find the order you want to return and select **'Return Order'**.

From here you can select the item(s) from your order you are returning, select a reason for your return, enter more details and then proceed to print your free returns label.

If you checked out as a guest, please call **0800 130 3377** to arrange a returns label.

Once you have printed your returns label, either through our website or from an email you have requested over the phone, you can attach this to the outside of the parcel you are returning.

Inside the parcel must contain the item(s) you are returning with their **original packaging and tags**. You must also **include this completed returns form** which will help us sort your return more efficiently.

**Please use a sufficient box or package to return your item(s).**

Proceed to drop off the parcel at your nearest Post Office which can be found by visiting the link below:



Parcelforce (Post Office)  
[www.parcelforce.com/branch-finder](http://www.parcelforce.com/branch-finder)

**Please retain your proof of delivery receipt.** The parcel will be collected from either points and delivered within 1-3 working days back to **Infinity Motorcycles Online, Unit 1, Lawrence Way, Camberley, Surrey GU15 3DL.**

You will be notified by a member of our returns team upon it's arrival and we will proceed with the next steps in regards to your return.

Scan to see full **Returns Policy** & **Helmet Returns Policy.**

